

Anybus® Wireless Bolt IoT™

USER MANUAL

SCM-1202-139 1.11 en-US ENGLISH





Important User Information

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1 Preface

1.1 About This Document

This manual describes how to install and configure Anybus Wireless Bolt IoT.

For additional documentation and software downloads, FAQs, troubleshooting guides and technical support, please visit www.anybus.com/support.

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1.2 Document Conventions

Numbered lists indicate tasks that should be carried out in sequence:

- 1. First do this
- 2. Then do this

Bulleted lists are used for:

- Tasks that can be carried out in any order
- Itemized information
- An action
 - → and a result

User interaction elements (buttons etc.) are indicated with bold text.

Program code and script examples

Cross-reference within this document: Document Conventions, p. 4

External link (URL): www.hms-networks.com



WARNING

Instruction that must be followed to avoid a risk of death or serious injury.



Caution

Instruction that must be followed to avoid a risk of personal injury.



Instruction that must be followed to avoid a risk of reduced functionality and/or damage to the equipment, or to avoid a network security risk.



Additional information which may facilitate installation and/or operation.

1.3 Trademarks

Anybus[®] is a registered trademark and Wireless Bolt IoT[™] is a trademark of HMS Networks AB. All other trademarks mentioned in this document are the property of their respective holders.

Safety 5 (46)

2 Safety

2.1 General Safety Instructions



Caution

This equipment emits RF energy in the ISM (Industrial, Scientific, Medical) band. Make sure that all medical devices used in proximity to this equipment meet appropriate susceptibility specifications for this type of RF energy.



This equipment is recommended for use in both industrial and domestic environments. For industrial environments it is mandatory to use the functional earth connection to comply with immunity requirements. For domestic environments the functional earth must be used if a shielded Ethernet cable is used, in order to meet emission requirements.



This equipment contains parts that can be damaged by electrostatic discharge (ESD). Use ESD prevention measures to avoid damage.

2.2 Intended Use

The intended use of this equipment is as a communication interface and router. The equipment receives and transmits data over Ethernet and Cellular standard networks.

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3 Preparation

3.1 Support and Downloads

For additional documentation and software downloads, FAQs, troubleshooting guides and technical support, please visit www.anybus.com/support.



Have the product article number available, to search for the specific product page.

You find the product article number on the Wireless Bolt IoT product housing.

3.2 Network Environment

Ensure that you have all the necessary information about the capabilities and restrictions of your local network environment before installation.

Ensure that the network operator supports your intended network type(s), LTE-M (Cat-M1), LTE NB1 (NB-IoT) or GSM (2G), at the location where Wireless Bolt IoT is to be installed.

3.3 SIM Card

Network Type Considerations

Order a SIM card that supports the network type(s): LTE-M (Cat-M1), LTE NB1 (NB-IoT) or GSM (2G)

Prepaid Data Plan

If a prepaid data plan is used, ensure that:

- the data amount is sufficient
- that any SMS notifications are sent to a monitored number

3.4 Network Operator Certified Firmware

You may need to install a firmware certified for the operator you are going to use, it is not possible to connect the Wireless Bolt IoT to the operator network otherwise.

Before you start to configure the Wireless Bolt IoT settings:

- Ensure that the current firmware installed on the Wireless Bolt IoT is valid for the network operator you are going to use.
- You find the firmware version number in the Wireless Bolt IoT built-in web interface Overview page. Refer to Web Interface Overview, p. 17.
- If you need to install a firmware version certified for your network operator:
 Download the firmware update file, specific for your network operator, from www.anybus.com/support.
- For information on how to update the firmware, refer to Firmware Update, p. 33.

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3.5 Placement

For optimal reception, cellular devices should not be confined in buildings made of concrete or metal, without windows.

To avoid interference, a minimum distance of 50 cm between cellular devices should be observed.

At least 20 cm separation distance between the device and the user's body must be maintained at all times.

3.6 Firewall and Routing

There are routing options set for the system.

The firewall allow routing of:

- Outgoing traffic for TCP, UDP and ICMP (for ipv4 only).
- Ingoing traffic for already established connections only.

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4 Installation

4.1 Installing SIM Card

(i)

Supported SIM card types are Nano SIM for IoT and M2M, for data communication, as well as standard mobile phone Nano SIM.

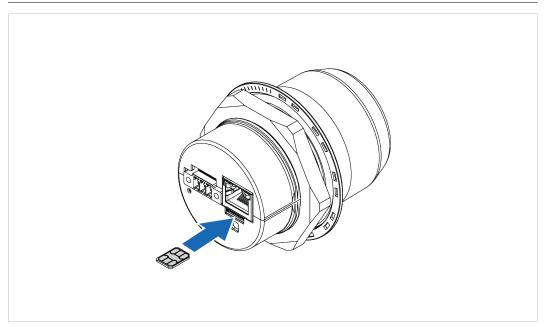


Fig. 1

To connect Wireless Bolt IoT to a cellular data network, install a cellular SIM card:

1. Insert a SIM card into the Wireless Bolt IoT SIM card holder.



Ensure that the SIM card contact surface is facing towards the Ethernet port.

Installation 9 (46)

4.2 Mechanical Installation

Placement

• The device is intended to be mounted on top of a machine or cabinet through an M50 (50.5 mm) hole using the included sealing ring and nut.

- The top mounting surface, in contact with the sealing, must be flat with a finish equivalent to Ra 3.2 or finer and cleaned and free from oils and greases.
- For optimal reception, cellular devices require a zone around them clear of objects that could obstruct or reflect the signal. To avoid interference, a minimum distance of 50 cm between Wireless Bolt IoT and other cellular devices should be observed.



Make sure that the sealing ring is correctly placed in the circular groove in the top part of the housing before tightening the nut.



Always hold the BOTTOM part of the unit when untightening the nut, not the top part (the cap).

Tightening torque: 5 Nm ±10 %

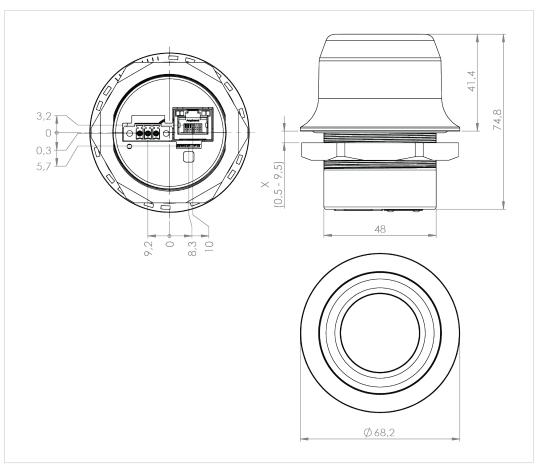


Fig. 2 Installation drawing

All measurements are in mm.

Installation 10 (46)

4.3 Connecting to Ethernet/Power Over Ethernet (PoE)

Before You Begin



Connecting the Wireless Bolt IoT to PoE and DC power simultaneously may result in a current loop that could damage both the power sources and the Wireless Bolt IoT. Ensure to use only one of the power connections at a time.



Shielded or unshielded Ethernet cables may be used.



Wireless Bolt IoT is designed to comply with PoE class 0 (37-57 VDC, max 0.35 A), according to IEEE 802.3.

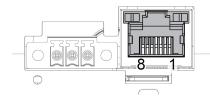
Procedure



Fig. 3

1. Connect the Wireless Bolt IoT Ethernet port to Ethernet/PoE.

Ethernet Connector, RJ45 PoE



Pin	Data	PoE	
1	TD+	A+	Positive power from alt. A PSE
2	TD-	A+	Positive power from ait. A PSE
3	RD+	A-	Negative power from alt. A PSE (with pin 6)
4		B+	Positive power from alt. B PSE
5	В+	DŦ	rositive power from art. B F3L
6	RD-	A-	Negative power from alt. A PSE (with pin 3)
7		D	Magaziwa nawar from alt P DSE
8		B-	Negative power from alt. B PSE
Housing Shield Functional Earth (FE), via 1 nF capacitor and 1 MΩ bleeder resistor		E), via 1 nF capacitor and 1 M Ω bleeder resistor	

Installation 11 (46)

4.4 Connecting to Power

Before You Begin



Connecting power with reverse polarity or using the wrong type of power supply may damage the equipment. Make sure that the power supply is connected correctly and of the recommended type.



When Wireless Bolt IoT is powered via the power connector, Functional Earth (FE) must be connected.



When Wireless Bolt IoT is installed in an environment with a high level of electrical noise, use a power/ Functional Earth (FE) cable with a maximum length of 3 meters.

See also *Technical Data, p. 44* regarding power supply requirements.

Functional earth wire screw placement

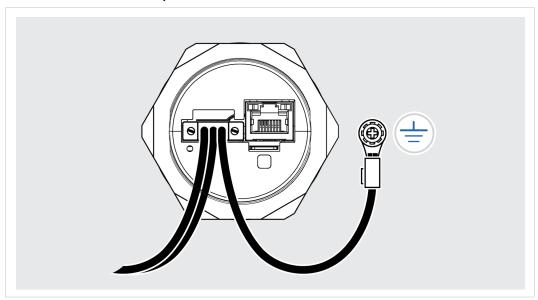


Fig. 4

When Wireless Bolt IoT is mounted on a sheet metal plate, connect Functional Earth (FE) to the plate near Wireless Bolt IoT.

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Procedure

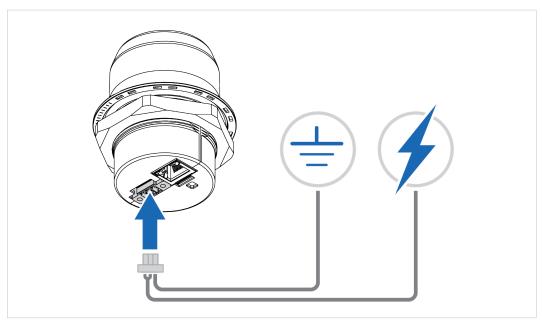
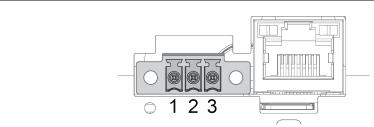


Fig. 5

- 1. Connect Wireless Bolt IoT *Power connector* to a power supply.
- 2. Connect Wireless Bolt IoT *Power connector* to Functional Earth (FE).

Power connector, 3-pin terminal block



Pin	Function	
1	+	11 22 VDC
2	-	11–33 VDC
3	Functional Earth (FE)	

Installation 13 (46)

To Do Next

Connect the Wireless Bolt IoT to Ethernet.

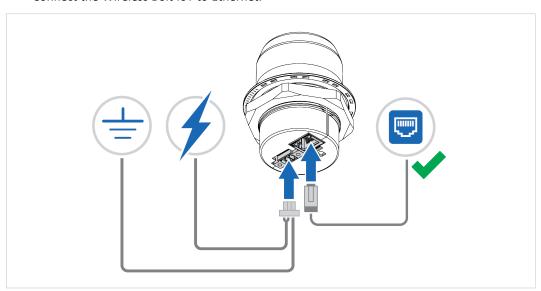


Fig. 6

Connecting the Wireless Bolt IoT to PoE and DC power simultaneously may result in a current loop that could damage both the power sources and the Wireless Bolt IoT. Ensure to use only one of the power connections at a time.

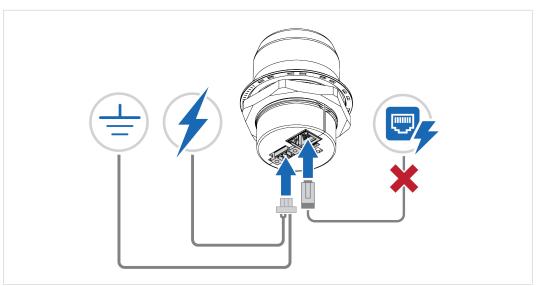


Fig. 7

Configuration 14 (46)

5 Configuration

5.1 Connecting to PC and Power

When configuring Wireless Bolt IoT it must be connected to a PC.

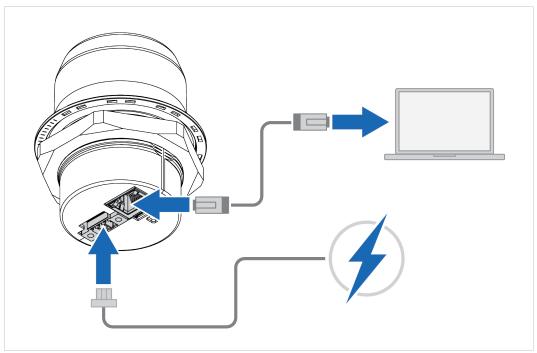


Fig. 8

- 1. Connect the Wireless Bolt IoT Ethernet port to your PC.
- 2. Connect the Wireless Bolt IoT Power connector to a power supply.

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5.2 PC IP Address Setting



By default, the Wireless Bolt IoT internal DHCP server is enabled.

To avoid interference, keep only one DHCP server enabled on the network.



Wireless Bolt IoT default IP address is 192.168.0.98.

To find Wireless Bolt IoT on your network, choose one of the following methods:

Set a Static IP Address on Your PC

On the PC accessing the Wireless Bolt IoT built-in web interface:

1. Set a static IP address within the same IP address range as the Wireless Bolt IoT IP address.

Finding Wireless Bolt IoT with IPconfig

- 1. Download the HMS software application IPconfig installation files and user documentation from www.anybus.com/support.
- 2. Install IPconfig on your PC.
- 3. In IPconfig, start a network scan to find the Wireless Bolt IoT IP address on your network.
- 4. Set an IP address on the *Wireless Bolt IoT Ethernet port* within the same IP address range as your PC IP address.

Result

→ Now you can enter the Wireless Bolt IoT IP address in your web browser and search to access the built-in web interface login page.

Refer to Accessing Wireless Bolt IoT Web Interface, p. 16

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5.3 Accessing Wireless Bolt IoT Web Interface

The Wireless Bolt IoT built-in web interface can be accessed from standard web browsers.



Before installing the Wireless Bolt IoT on a network, change the Wireless Bolt IoT default username and password.



The Wireless Bolt IoT comes with a default username and password.

The default username is admin. Written in lowercase letters.

You find the default password on the Wireless Bolt IoT product housing.



Wireless Bolt IoT default IP address is 192.168.0.98.

Login to the Wireless Bolt IoT built-in web interface:

- 1. Open a web browser.
- 2. Click to select the **Address bar** and enter the *Wireless Bolt IoT IP address*.

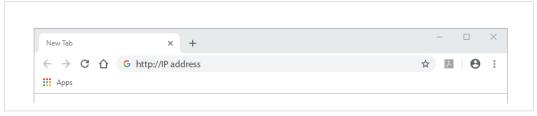


Fig. 9

- 3. Press Enter.
 - → The built-in web interface login screen appears.
- 4. Enter Username and Password and click Sign in.

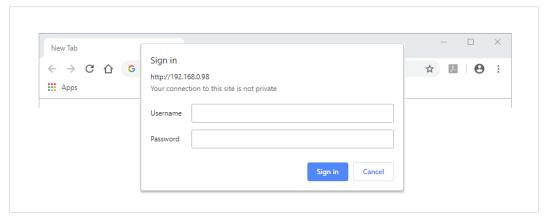


Fig. 10

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5.4 Web Interface Overview

The Wireless Bolt IoT built-in web interface is used to configure the Wireless Bolt IoT system settings as well as for diagnostics and maintenance.

The System Overview page shows the current settings and network connection status.



Fig. 11 Wireless Bolt IoT built-in web interface, example

A. System Overview

Shows the current settings and network connection status

B. Left sidebar menu

- System Overview
- Ethernet Settings
- Cellular Settings
- NAT/Port Forward Settings
- Firmware Update
- Logs
- System
- Diagnostics
- C. Save and Reboot button and Cancel All Changes button

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5.5 Save and Reboot

Cancel Changes

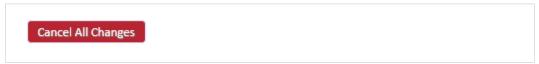


Fig. 12

If you need to cancel the changes you have made to the settings:

1. In the left sidebar menu, click Cancel All Changes.

To restore settings, refer to Restore Settings, p. 36.

Apply Changes

Save and Reboot

Fig. 13

To apply changes:

- 1. In the left sidebar menu, click Save and Reboot.
 - → Wireless Bolt IoT restarts for the changes to take effect.

5.6 Factory Default Settings

Wireless Bolt IoT comes with the following factory default settings.

Wireless Bolt IoT default settings	
IP Assignment	Static
IP Address	192.168.0.98
Subnet Mask	255.255.255.0
Default Gateway	192.168.0.98
Internal DHCP Server	Enabled
Network Type	Modem Preset List Connects automatically to an available network according to priority order LTE-M (Cat-M1), LTE NB1 (NB-IoT) and GSM (2G) mobile network.
Incoming Traffic	NAT/Port Forward incoming traffic is Disabled.

You can restore factory default settings by making a Factory Reset. Refer to Factory Reset, p. 42

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5.7 Ethernet Settings

On the Ethernet Settings page:



Fig. 14 Default, IP Settings with Internal DHCP Server Enabled

IP Settings

IP Address



The default Wireless Bolt IoT static IP address is 192.168.0.98.

When you change the IP address:

- 1. Click Save and Reboot to reboot Wireless Bolt IoT.
 - → Wireless Bolt IoT reboots for the setting to take effect.
- 2. In your web browser, enter the new IP address and press **Enter**.
 - → The built-in web interface login screen appears.
- 3. Enter *Username* and *Password* and click **Sign in**.

Subnet Mask



The default subnet mask is **255.255.255.0**.

The subnet mask identifies the subnetwork to which the static IP address belongs.

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Internal DHCP Server



By default, the Wireless Bolt IoT internal DHCP server is enabled.

To avoid interference, keep only one DHCP server enabled on the network.



The DHCP server is only enabled on the LAN interface.

By default, Internal DHCP Server is set to Enabled.

→ This means that the IP address settings are set automatically by the Wireless Bolt IoT internal DHCP server.

IP Address Range



When the Wireless Bolt IoT is enabled, you can still use static IP addresses within the remaining IP address range. The devices assigned to these IP addresses can set Wireless Bolt IoT as the default gateway and DNS server.

The internal DHCP server address host ID range is by default set to start at 100 and stop at 200.

You can set a preferred host ID range.

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5.8 Cellular Settings

When you are going to connect Wireless Bolt IoT to a cellular network, make sure that you have installed a SIM card in *Wireless Bolt IoT SIM card holder*.

Refer to Installing SIM Card, p. 8.

5.8.1 Network Settings

Before You Begin

- When using the LTE-M technology, it can take several hours for a device to get connected to the cellular network.
- It can take up to one hour to connect to a LTE NB1 network.
- If the SIM card does not support LTE-M or LTE-NB1 set the Preferred Network Type to GSM.

About Preferred Network Type

By default, the **Preferred Network Type** is set to **Modem Preset List**.

The most recently registered network type takes precedence.

When a specific Preferred Network Type is selected and available, the Wireless Bolt IoT modem might remain locked to that network type, even if you switch to Modem Preset List.

Solution: If the Wireless Bolt IoT modem is locked to a network type you do not want to use, ensure that the network type is no longer available to the Wireless Bolt IoT. The Wireless Bolt IoT modem then selects the next available network type.

Procedure

On the Cellular Settings page:

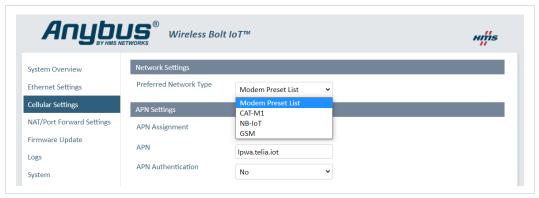


Fig. 15

1. Select a Preferred Network Type:

Setting	Description
Modem Preset List	Use the Modem Preset List search order for Radio Access Technology (RAT). Connects automatically to an available network according to following priority order LTE-M, LTE NB1 and GSM mobile network. The Wireless Bolt IoT modem scans for all available Public Land Mobile Networks (PLMN) in each RAT.
LTE-M	Use LTE-M (Cat-M1) network.
LTE NB1	Use LTE NB1 (NB-IoT) network.
GSM	Use GSM (2G) mobile network.

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5.8.2 APN Settings

On the Cellular Settings page:

Automatic APN Assignment



An APN automatically derived from SIM card identification may not give full access to the cellular network. Follow your network operator's guidelines.



By default, Wireless Bolt IoT is set to automatically search for the SIM card APN setting. If a general APN string is available for the network operator, it will be set as the APN Assignment.

Ensure that the general APN string is recommended by the network operator and in accordance with the SIM card IoT data plan.

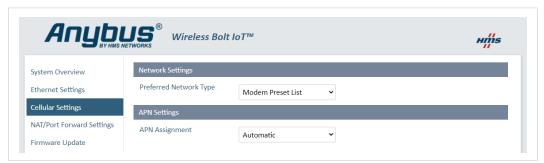


Fig. 16

The APN Assignment is by default set to Automatic.

→ The APN (Access Point Name) is assigned automatically.

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Manual APN Assignment

You can set the APN Assignment manually.

Ensure that you have the APN supplied by your carrier available.

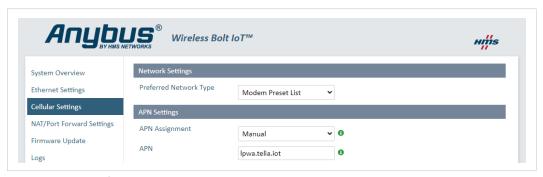


Fig. 17 APN example

1. Enter the APN in the APN field.

APN Authentication

By default, APN Authentication is set to No. When enabled, PAP method is used.



APN Authentication is to be configured only if your carrier has setup APN (Access Point Name) with username and password.

Ensure that you have the APN username and password supplied by your carrier available.

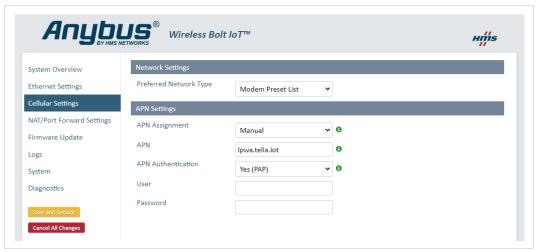


Fig. 18

To activate APN Authentication:

- 1. Set the APN Authentication setting to Yes (PAP).
- 2. In the **User** field, enter a username.
- 3. In the **Password** field, enter a password.
- 4. In the left sidebar menu, click **Save and Reboot**.
 - → Wireless Bolt IoT automatically reboots for the settings to take effect.

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5.8.3 Lock Configuration

When configuration is locked, you can still access and use the Wireless Bolt IoT built-in web interface but the settings can not be configured.

On the **System** page:

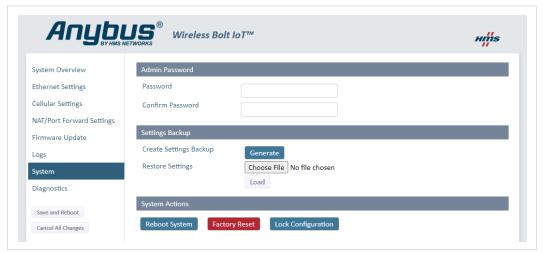


Fig. 19 Restore Settings from a backup file

To lock the configuration:

- 1. Click Config Lock.
- 2. To confirm lock configuration, click **OK**.

5.8.4 Unlock Configuration

To unlock configuration, do a factory reset using the Wireless Bolt IoT Reset button.

Refer to Reset and Recovery, p. 42.

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5.9 NAT/Port Forward Settings

NAT/Port forward is used to allow incoming traffic from an external network access to a device IP address on the internal network.

The Source Filter setting is used to prevent unauthorized traffic on the local network.

By default, Incoming Traffic **NAT 1:1** is set to **Disabled**. All incoming traffic from the external network is rejected.

Procedure

On the NAT/Port Forward Settings page:

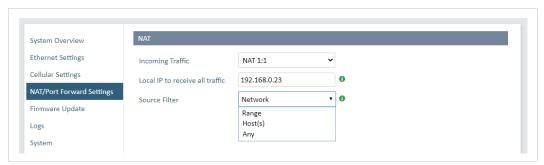


Fig. 20

To configure the NAT 1:1 settings:

- 1. In the Incoming Traffic drop down menu, select NAT 1:1.
- 2. In the **Local IP to receive all traffic** field, enter the IP address to receive all incoming traffic from the external network.
- 3. In the Source Filter drop down menu, select the desired source filter.

Source Filter adds a layer of security on the internal network. The source filter controls which IP addresses on the external network that have access to the Local IP address.		
Source Filter	Description	
Network	Default setting Allow any IP address on a specific network to access the Local IP address. Enter Source base IP and Source IP netmask.	
Range	Allow a specific IP address range to access the Local IP address. Enter the Source IP range start and Source IP range stop addresses.	
Host(s)	Allow a specific host(s) to access the Local IP address. Enter Source IP(s). You can add up to five Source IP(s).	
Any	Allow any external IP address to access the Local IP address.	

Result

→ The communication is redirected to one specific device IP address on the local network, that will receive all incoming traffic from the external network.

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5.10 Setting Up with REST Commands

5.10.1 How To Use REST Commands

For information about the supported REST commands and how to use them, refer to the REST Commands Reference Guide at www.anybus.com/support.

5.10.2 Use/Test REST Commands From a Web Browser

For information about the supported REST commands, refer to the REST Commands Reference Guide at www.anybus.com/support.

Procedure

1. Setup the Wireless Bolt IoT as an internet router. Refer to Setting Up Wireless Bolt IoT as an Internet Router, p. 27

To send the REST command to the Wireless Bolt IoT:

- 2. Connect the Wireless Bolt IoT to your PC.
- 3. Open a web browser.
- 4. Enter the desired command string in the Address bar.
- 5. To send the string, press **Enter**.

Result

- → The command is sent to the *TCP port 80* on the Wireless Bolt IoT Ethernet interface.
- → The Wireless Bolt IoT enters the state requested by the REST command.

Example 1: URL

```
http://192.168.0.99/cgi-bin/info.cgi
```

Example 2: Response

```
{"uptime":"338053","time":"1980-01-11 02:24:04",
"radio_power":"1","sim":"2","signal_strength":"4",
"signal_strength_raw":"22","signal_quality":"-10",
"cell_id":"26650646",""operator":"Telavox","status":"1",
"amplifier_temp":"31","controller_temp":"31","connection_state":"2",
"voltage":"3868","iotbolt_version":"1.00.50-dev",
"modem_version":"SWI9X06Y_02.16.06.00","pri":"GENERIC_001.028_004",
"apn":"online.telia.se","rat_specific":"7","imsi":"240017431192642",
"imei":"352653090225053","cellular_gateway":"10.209.230.108",
"cellular_ip":"10.209.230.107","iccid":"89460100174311926424"}
```

Configuration Examples 27 (46)

6 Configuration Examples

6.1 Setting Up Wireless Bolt IoT as an Internet Router

Use Wireless Bolt IoT as an internet router to connect machines, controllers or other devices to internet.

Before You Begin



Wireless Bolt IoT comes with a default username and password.

The default username is admin. Written in lowercase letters.

You find the default password on the Wireless Bolt IoT product housing.



Wireless Bolt IoT default IP address is 192.168.0.98.

To access the Wireless Bolt IoT built-in web interface, ensure that the Wireless Bolt IoT IP address and your PC IP address are within the same IP address range.

Procedure

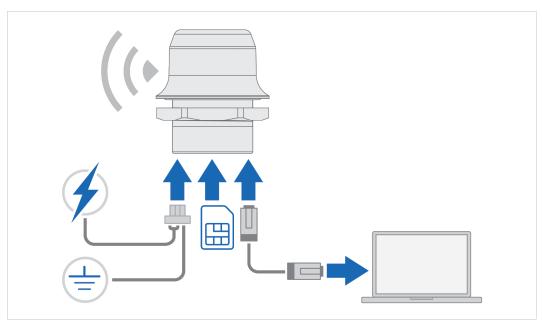


Fig. 21

Connecting Wireless Bolt IoT to internet:

1. Insert a cellular SIM card in the Wireless Bolt IoT SIM card holder.



 ${\it Ensure that the SIM card contact surface is facing towards the \it Ethernet port.}$

- 2. Connect the Wireless Bolt IoT Ethernet port to your PC.
- 3. Connect the Wireless Bolt IoT *Power connector* to a power supply.
- 4. To access the built-in web interface, enter the Wireless Bolt IoT IP address in your web browser and click Enter.
- 5. Login to the Wireless Bolt IoT built-in web interface.

Configuration Examples 28 (46)

- 6. Configure the Ethernet Settings, IP address and internal DHCP server settings.
- 7. Verify that the APN Settings are correct. You can adjust the settings manually.
- 8. In the left sidebar menu, click Save and Reboot.
 - → Wireless Bolt IoT automatically reboots for the settings to take effect
- 9. On the System Overview page, verify that the cellular Data Connection has status Yes.

Result

Wireless Bolt IoT should now be connected to internet.



Depending on the mobile network operator and network type, it can take up to 10 minutes the first time Wireless Bolt IoT is connecting to internet.

Verify that Wireless Bolt IoT is connected to internet, by sending a ping to Google Public DNS.

- 1. On the **Diagnostics** page, select the **Ping** method.
- 2. In the **Target** field, enter the IP address 8.8.8.8.
- 3. To Perform Action, click Start.
 - → The ping request is sent.
 - → When the ping response return, a message appears.



Fig. 22 Example, Ping response message from Target 8.8.8.8

Configuration Examples 29 (46)

Connecting Devices

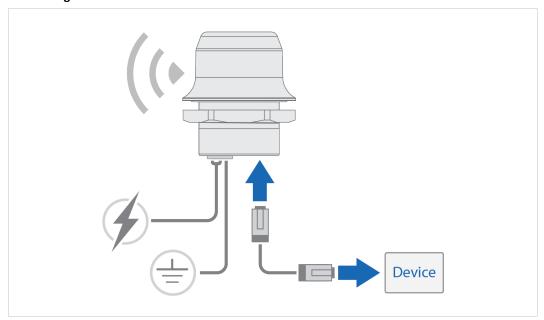


Fig. 23

Connecting a device to internet:

- 1. Connect an Ethernet cable between Wireless Bolt IoT and the device.
- 2. Verify that the device is connected to internet.

Configuration Examples 30 (46)

6.2 Setting Up Wireless Bolt IoT with ULPM REST Command



The Wireless Bolt IoT variant for the US market does not support the ULPM REST Command.

You can use Wireless Bolt IoT as an internet router with Ultra Low Power Mode (ULPM) to save electrical energy.

Devices using other power sources than grid connected power, such as devices powered by batteries and/or solar panels, benefit from using ULPM.

Before You Begin

Setup Wireless Bolt IoT as an internet router, refer to Setting Up Wireless Bolt IoT as an Internet Router, p. 27.

Procedure

To put the Wireless Bolt IoT in ULPM for a specified duration:

- 1. Connect the Wireless Bolt IoT to your PC.
- 2. Open a web browser.
- Enter the ULPM command together with the desired ULPM sleep time string in the Address bar.
- 4. To send the string, press **Enter**.

Result

- → The command is sent to the *TCP port 80* on the Wireless Bolt IoT Ethernet interface.
- → The Wireless Bolt IoT enters ULPM and wakes up after the specified time has elapsed.



A power cycle will cancel ULPM. When power is restored, the ULPM command must be re-sent for the Wireless Bolt IoT to re-enter ULPM.

Example 3: Enter ULPM and sleep for 300 seconds (5 minutes)

```
Query: GET http://192.168.0.98/cgi-bin/ulpm.cgi?duration=300 Response: {"success":true, "message": "sleeping for 300 s"}
```

For more information about the REST commands, refer to *Use/Test REST Commands From a Web Browser*, p. 26.

Verify Operation 31 (46)

7 Verify Operation

7.1 System Settings and Network Connection

On the **System Overview** page, verify the settings and network connection status.



Fig. 24 Example, Verify Settings and Network Connection

Data Connection

Data Connection status *Yes* is picked up from the underlying system and is not tested for data transfer.

The Wireless Bolt IoT modem may get a control connection, but once data is sent the connection is terminated immediately.

This can be caused by discrepancy between the selected network technology, the SIM card and the operator setting.

To troubleshoot the cause of the termination, analyze the **System Log**, refer to *Logs*, p. 38.

If the problem recurs, contact your network operator.

Verify Operation 32 (46)

7.2 Ethernet LED Status Indication

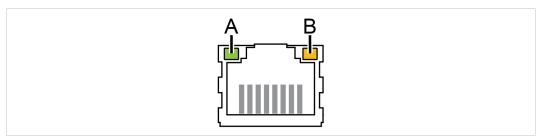


Fig. 25 RJ45 LED indicators

LED A – LINK/ACTIVITY	Function
Off	No Ethernet link
Yellow	10 Mb/s Ethernet link established
Yellow, flashing	10 Mb/s Ethernet activity
Green	100 Mb/s Ethernet link established
Green, flashing	100 Mb/s Ethernet activity

LED B – STATUS	Function
Off	No power
Blue	Connected on LTE-M
Purple	Connected on LTE NB1
Blue, slow blink	Connected on GSM.
Alternating blue/purple	Trying to connect
Red, slow blink	No configured cellular interface/no SIM card/no valid configuration
Red	Recoverable/unrecoverable fault
Yellow	Booting or sleep

Maintenance 33 (46)

8 Maintenance

8.1 Firmware Update

Update Wireless Bolt IoT firmware.



The configuration settings are not affected when updating firmware.

- ► Download the *firmware update file* from <u>www.anybus.com/support</u>.
- ► Connect Wireless Bolt IoT to your computer, refer to *Connecting to PC and Power, p. 14*.

On the Firmware Update page:



Fig. 26 Firmware Update

- 1. Click Choose File.
- 2. In the **Open** dialog box, browse to and select the *firmware update file* and click **Open**.
- 3. To start the file transfer, click **Send**.



Do not refresh or leave the Firmware Update page until the process has finished.

Firmware update:



Fig. 27 Firmware Update

Maintenance 34 (46)

→ The progress bar, Transferring file, indicates the progress of the file transfer. Status messages show the progress of the firmware update stages.

→ When the file transfer is finished, the progress bar turns green.

Reboot:

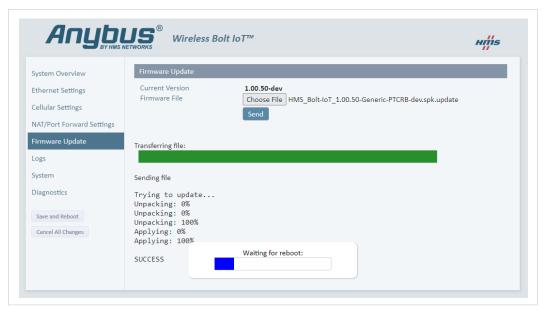


Fig. 28 Firmware Update

→ When the firmware update is finished, Wireless Bolt IoT automatically reboots for the updates to take effect.

The progress bar, Waiting for reboot, indicates the progress.

→ When the reboot is complete, the web browser automatically redirects to the System Overview page.

Maintenance 35 (46)

8.2 Set Administrator Password



Before installing Wireless Bolt IoT on a network, change the default administrator password.



Wireless Bolt IoT comes with a default username and password.

The default username is **admin**. Written in lowercase letters.

You find the default password on the Wireless Bolt IoT product housing.

On the System Settings page, Admin Password pane:



Fig. 29 Set Admin Password

- 1. In the **Password** field, enter your preferred admin password.
- 2. To confirm the admin password, enter it in the **Confirm Password** field.
- 3. In the left sidebar menu, click Save and Reboot.
 - → Wireless Bolt IoT restarts and you will be prompted to log in to the web interface with the new admin password.

8.3 Settings Backup

8.3.1 Create Settings Backup

On the **System** page:

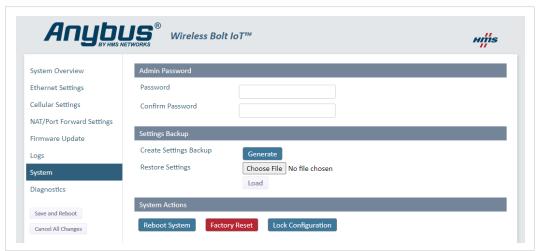


Fig. 30 Generate backup file

Create a Settings Backup:

- 1. To save the current configuration in a backup file, click **Generate**.
 - → A backup file is automatically downloaded and saved in the **Downloads** folder on your PC.

Maintenance 36 (46)

8.3.2 Restore Settings



When you restore settings from a *backup file*, all the current settings are overwritten by the settings loaded from the *backup file*.

On the **System** page:

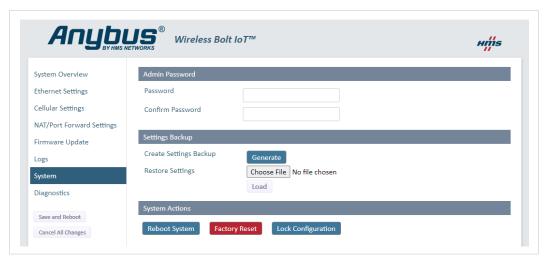


Fig. 31 Restore Settings from a backup file

Restore settings from a backup file:

- Click Choose file.
- 2. Browse to and select your backup file
- Click Load.
- → Wireless Bolt IoT reboot automatically, for the settings loaded from the backup file to take effect.

Maintenance 37 (46)

8.4 Reboot System

On the **System** page:

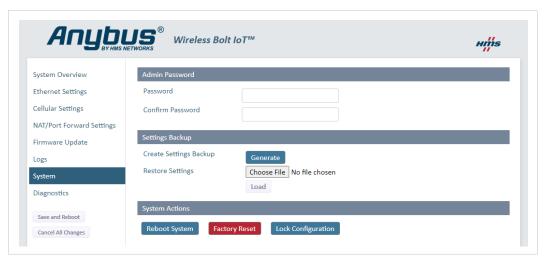


Fig. 32 Reboot System

- 1. If you have made any changes to the settings, you are prompted to click:
 - Save, to save the settings.
 - Cancel, to reboot the system without applying changes.
- 2. To reboot the system, press **Reboot System**.

Troubleshooting 38 (46)

9 Troubleshooting

9.1 Logs

The System Log contain useful information for troubleshooting issues that may occur in the system.

The Log file contains additional information, such as messages from the kernel, drivers, init scripts, services and applications (not originating from HMS).



Before contacting support for assistance, it is suggested that you save the System Log file and then add it as an attachment when you create the support ticket.

On the Logs page:

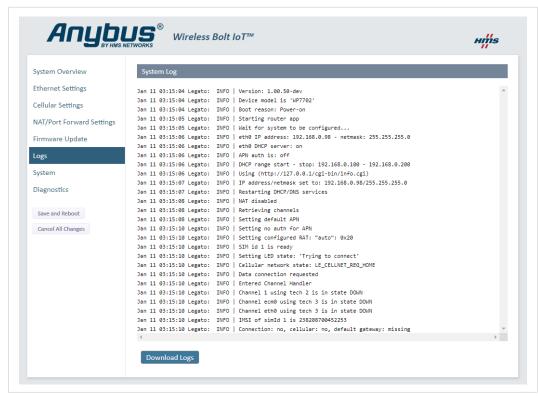


Fig. 33 Logs

- 1. To download current full system log and, if present, two previous boots logs, click **Download Logs**.
 - → A GNU zip (.gz) file is automatically downloaded and saved in the **Downloads** folder on your PC.

Troubleshooting 39 (46)

9.2 Diagnostics

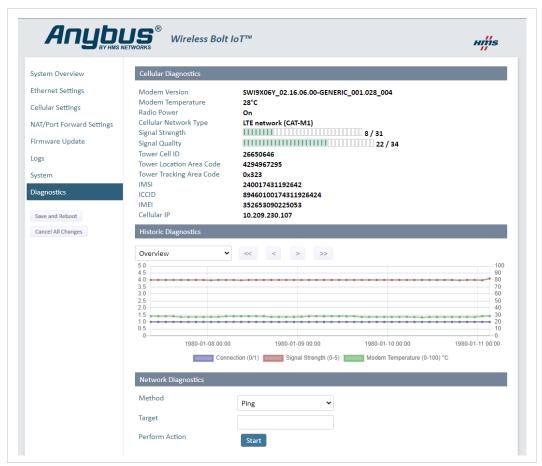


Fig. 34 Diagnostics

9.2.1 Cellular Diagnostics

Monitor Signal Strength and Quality

You can use the diagnostics information when planning the installation of Wireless Bolt IoT.

If Wireless Bolt IoT are going to be placed in a fixed installation and there are several possible locations to choose between, it is viable to monitor the signal strength and quality in the intended locations.

View Mobile Network Information

Cellular diagnostic information, such as IMEI and Tower Cell ID, is useful when you are in contact with your mobile network operator.

9.2.2 Historic Diagnostics

In the Historic Diagnostics you can overview the connection and signal strength over time in a diagram.

Select Overview or Detailed view.

Troubleshooting 40 (46)

9.2.3 Network Diagnostics



If Anybus Wireless Bolt IoT is installed on a private cellular network, the methods are limited according to the restrictions of the private network.



The methods are useful when evaluating the connection on the cellular network. Complete the evaluation by performing tests from the connected device on the LAN network.



To get reliable network diagnostics results, large amounts of data may be used. Before running the Wget method, check the SIM card data rate.

The network diagnostics methods work for both modem devices and for LAN interface devices.

Perform a network diagnosis:

1. Select the **Method**.

Method	Description
Ping	Ping sends a packet to the specified address and then waits for the response.
	Some devices do not expect longer round trip time, introduced by some supported network types, such as <i>NB-IoT</i> .
	Use ping to measure the round trip time.
	Ideally, measure towards the host that your device connects to, or another host at a similar distance. The host must be configured to respond to these types of requests.
	If errors exist, ping reports the errors.
	Ping can also show packet loss.
	If the host's IP address is known, start by pinging the host's IP address and then the host's DNS name. The DNS name is dependent on <i>name server lookup</i> .
	To verify that Wireless Bolt IoT is connected to internet, you can send a ping to <i>Google Public DNS</i> .
	In the Target field, enter the IP address (IPv4) 8.8.8.8 or 8.8.4.4.
Nslookup	Nslookup is used to query <i>internet domain name servers</i> . When Nslookup is run, the IP address of the DNS server and the targeted host IP address are
	shown. The DNS server is usually specified by the network operator.
Wget	Retrieve files using HTTP.
	The retrieval can help you evaluate the real download capacity of the connection.
	The retrieved file is not saved to the Wireless Bolt IoT.

2. Enter a Target.

Troubleshooting 41 (46)

- 3. To Perform Action, click Start.
 - → The request is sent to the target.
 - → When the target response returns, a message appears.

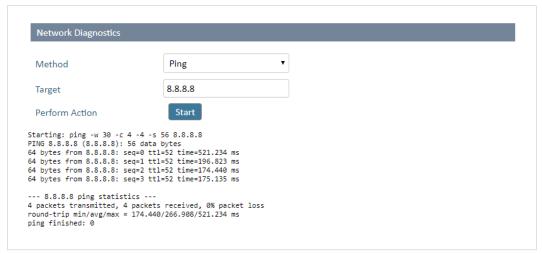


Fig. 35 Example, Ping response message from target 8.8.8.8



Fig. 36 Example, Nslookup response message from target www.anybus.com

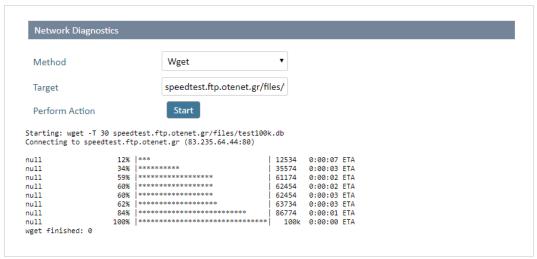


Fig. 37 Example, Wget response message from target Speedtest

Troubleshooting 42 (46)

9.3 Reset and Recovery

9.3.1 Reset Button

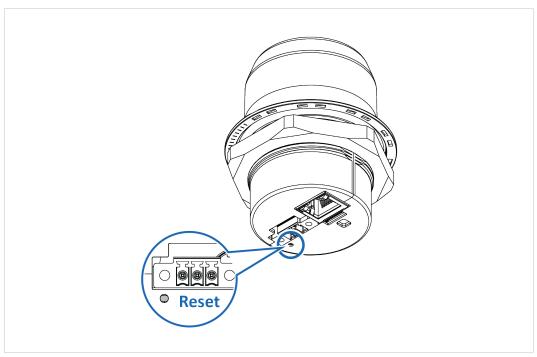


Fig. 38 Reset button

The **Reset** button is located on the bottom of the Wireless Bolt IoT.

9.3.2 Factory Reset



Factory Reset will result in the loss of all configuration settings and logs.

Make sure that the Wireless Bolt IoT is connected to power.

Factory Reset Using the Reset Button

1. Use a pointed object (such as a ballpoint pen) to press and hold the **Reset** button for >10 seconds and then release it.

Result

→ Wireless Bolt IoT is reset to the factory default settings.

Troubleshooting 43 (46)

Factory Reset Using the Web Interface

On the **System** page:

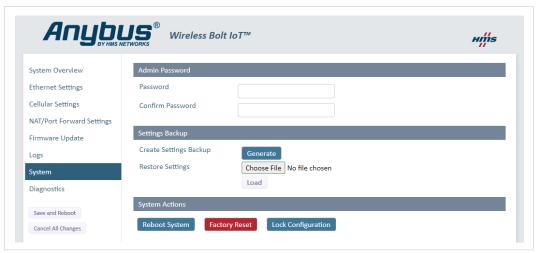


Fig. 39 Factory Reset

- 1. Click Factory Reset.
- 2. To confirm factory reset, click **OK**.

Result

→ Wireless Bolt IoT is reset to the factory default settings.

Technical Data 44 (46)

10 Technical Data

10.1 Technical Specifications

Order code	AWB1000	AWB1001		
Color	Black	White top and black base		
Operating temperature	Shadow: -40 to +65 °C Direct sunlight: -40 to +45 °C	Shadow: -40 to +65 °C Direct sunlight: -40 to +65 °C		
Host interface	RJ45 Ethernet 10/100 Mbit/s, PoE			
Storage temperature	-40 to +85 °C			
Humidity compability	EN 600068-2-78: Damp heat, +40 °C, 90% (non-condensing).			
Vibration	Refer to datasheet at www.anybus.com/support.			
Dimensions	Diameter: 68 mm. Height: 75 mm without Power connector, 84 mm incl. Power connector. Height above mounting surface: 41 mm.			
Weight	95 g			
Housing material	Plastic (see datasheet for details)			
Protection class	Top (outside of host): IP66 and IP67 / UL NEMA 4X Base (inside of host): IP21			
Mounting	M50 screw and nut (50.5 mm hole r	M50 screw and nut (50.5 mm hole needed)		
Power	3-pin screw connector and PoE (Power over Ethernet) 11-33 VDC through Power connector, PoE PD according to IEEE 802.3af through Eternet connector. Redundant or separate operation of PoE and DC connectors. Power Consumption: Sleep Mode: Power connector 0.1 W. PoE 0.3 W Idle Mode: Power connector 0.6 W. PoE 0.8 W Worst Case (GPRS/2G) average power: Power connector 3.2 W. PoE 3.6 W. Worst case (GPRS/2G) peak current: 1.2A@11VDC			
Cellular standards	4G LTE: Category Cat-M1 and NB-IoT. Frequency Bands: B1, B2, B3, B4, B5, B8, B12, B13, B17, B18, B19, B20, B26, B28 2G: EDGE, GPRS bands 850, 900, 1800, 1900			
Maximum Data speeds	NB-IoT: Download 27 kbps, Upload	Cat-M1: Download 300 kbps, Upload 375 kbps NB-IoT: Download 27 kbps, Upload 65 kbps GPRS/EDGE Download: 200 kbps, Upload: 200 kbps.		
Ethernet protocols	Transparent transfer of any TCP/UDP based protocol, Built-in firewall, NAT and DHCP server.			
Certifications	Refer to datasheet at www.anybus.o	Refer to datasheet at www.anybus.com/support.		

